There are few services you will need that are as personal as those provided by your funeral director. From the first phone call, we are here to guide and assist you in designing a funeral or cremation service that meets your every need. Some of the decisions we can help you with include:

- Choice of burial or cremation.
- The day, time and venue of the service.
- Who is to lead the service a member of the clergy or a celebrant or a family member or friend?
- What special things can be done to personalize the ceremony?
- Is a viewing appropriate?
- What type of casket?
- Who will carry the casket?
- What kind of music will we have?
- Who will prepare a eulogy?
- What flowers, if any would be most appropriate?
- Would you like to place a notice in a paper? Which paper?
- Would you like to arrange for people to be able to make donations to a particular charity in honor of the person?



Gerald W. Vickery, Jr. Funeral Home, Inc. 1093 West Main St., Troy, PA 16947 (570) 297-3030 Daniel Gilliland, Supervisor

Kniffen O'Malley Funeral Home 728 Main St., Avoca, PA 18641 (570) 457-2801 Brian D. Leffler, Supervisor

Kniffen O'Malley Funeral Home 465 South Main St., Wilkes-Barre, PA 18701 (570) 823-7157 Brian D. Leffler, Supervisor

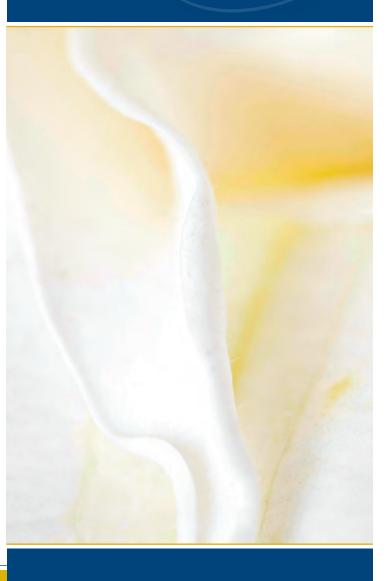
Schlitzer Allen Pugh Funeral Home 515 West Market St., Pottsville, PA 17901 (570) 622-7888 Brian D. Leffler, Supervisor

Roberts Funeral Home, Inc. 279 Main St., Wellsburg, NY 14894 (607) 734-7811

Gregory Goldthwait, Manager

TributesOfLife.com

# IMPORTANCE OF A FUNERAL DIRECTOR



# Exactly what does a funeral director do?

Few people understand what funeral directors do on a daily basis. We are caregivers and business people. Years of training and experience lets us listen to your needs and desires, then translate them into a funeral or cremation service that is appropriate for you and your family.

When we aren't conducting a funeral service, we are preparing for one. An average of 40 hours is spent arranging and supervising each funeral.

The following is a general list of services we are able to provide:

# IMMEDIATELY FOLLOWING A DEATH

- Prompt and personal attention at any time, 24 hours a day, every day of the year.
- Transfer of the deceased from place of death to the funeral home.
- Personal consultation with the family about funeral arrangements and details for the service.
- Liaising with cemeteries or crematories of your choice.
- All necessary arrangements with church, chapel or venue of your choice.
- Arrange for special religious ceremony.
- Registration of death with the Registrar of Births, Deaths and Marriages.
- Consulting with clergy or celebrant.

- Advice on wording and placement of press notices.
- Collection of medical certificates and their dispatch to appropriate authorities.
- Organization of music and/or musician of your choice.
- Memorial attendance books for friends and family to sign.
- Plan for personal touches like dove or balloon releases.
- Preparation of deceased for viewing.
- Embalming by qualified personnel (if required).
- Mourning stationery i.e. cards, etc.
- List floral tributes received at home for future follow up.

## DAY OF SERVICE

- Coordinating parking at the church, funeral home and/or cemetery.
- Coordinate timing of the day's activities.
- Supply of hearse and other funeral vehicles.
- Supply of cars to transport the family.
- Paying of fees to clergy and vendors.
- Liaising with florists.
- Collection and return of floral tribute cards.
- Recording of services (if required).
- Organization of catering (if requested).

### AFTER THE SERVICE

- Referral to grief support if required.
- Obtaining copies of death certificates.

